

**How do I enroll with Serenity Care PACE?**

Serenity Care PACE makes the enrollment process easy. Our Enrollment Specialist will meet with you (and Caregivers/Family members if desired) at your home to provide a detailed understanding of the Serenity Care PACE program and services and do an assessment of your eligibility. A visit to the center will then be scheduled where you will meet with the doctor, nurses and other key staff. You will receive a medical evaluation at this time so your individualized care plan can be established.

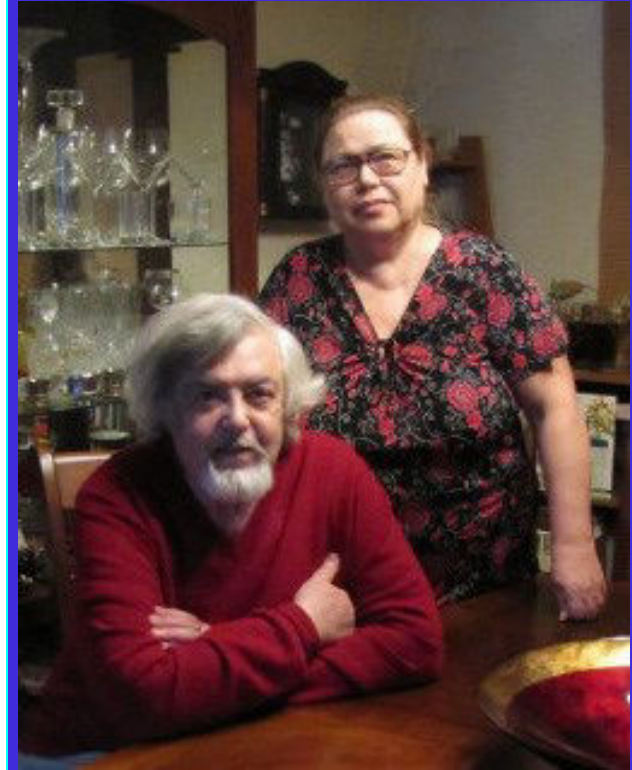
**Where is Serenity Care PACE located?**

Serenity Care PACE is located at:  
604 Cottage st  
Springfield, MA 01104  
Tel 413-241-6321 Fax 413-747-3979



**Serenity Care PACE**

A Program of All-inclusive Care for the Elderly  
-PACE-  
in Western Mass



604 Cottage St  
Springfield, MA 01104

Tel 413-241-6321  
TTY 413-734-5440

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# Serenity Care PACE

## How can Serenity Care PACE help me?

- ⇒ Develop individualized care plans together with the participant, his/her family and caregivers
- ⇒ Monitor and revise the care plan as needed
- ⇒ Coordinate discharges from the hospital or short-term SNF
- ⇒ Assist with crisis intervention
- ⇒ Deliver hot meals to participants home
- ⇒ Help participants with financial management as needed
- ⇒ End-of-life care support



## Who Qualifies for Serenity Care PACE?

Individuals who are:

- ⇒ Age 55 and over
- ⇒ In need of “nursing facility care” as defined by the State of Massachusetts
- ⇒ Live in the Serenity Care Pace service area

## What happens to my Medicare/Medicaid coverage when I join a PACE program?

Participants with Medicare and/or Medicaid do not lose their coverage, but authorize Serenity Care PACE to administer their benefits. This means that you maintain benefits covered by Medicare and/or Medicaid and become eligible for additional benefits offered by Serenity Care PACE. There are no hidden costs or deductibles. Individuals who are currently enrolled in a managed care health plan must disenroll and agree to receive services exclusively through Serenity Care PACE in order to get these benefits. Participants in the program may be fully and personally liable for the costs of unauthorized or out-of-network services

## How much does it cost to join?

Serenity Care PACE accepts Medicaid, Medicare and private pay. Please call our Intake at 413-241-6321 for more information.

## PACE Center Services

Primary Medical Care  
Nursing, PT, OT, ST and MSW  
Recreation Therapy  
Nutrition Counseling  
Personal Care  
Transportation  
Meals

## Home Services

Home Health Care  
Personal Care

## Specialist Services

Medical Specialist  
Dentistry  
Optometry  
Podiatry  
Audiology

## Inpatient Services

Hospital  
Nursing Home  
Inpatient Specialists

## Other Medical Services

Prescriptions  
Lab Tests/Procedures  
Radiology Services/Procedures  
Durable Medical Equipment  
Outpatient Surgery  
Emergency Room Care  
Medical Transportation and Escort

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-PACE-